

GOVERNMENT OF THE DISTRICT OF COLUMBIA
OFFICE OF PLANNING



Office of the Director

Dear Neighborhood Partner:

During the past year, you participated in the development of a Strategic Neighborhood Action Plan (SNAP) for your neighborhood cluster. Your hard work and input led to specific strategies and action steps to improve and maintain your neighborhood.

Your neighborhood priorities are now shaping the FY03 Budget process. In the first phase of the budget process, District agencies have reviewed your priorities and determined commitments to many of those priorities. These commitments have been included in Mayor Williams' proposed FY2003 budget. The next step is the review and refinement of the proposed FY2003 budget by the Council of the District of Columbia.

The enclosed **Citizen Budget Worksheet** and **FY 2003 Commitments to Priorities** highlights key commitments to your SNAP, as well as the Persistent Problem Areas that have been identified through the Neighborhood Services Initiative. We are providing you this information so that you can use it track how your priorities are faring throughout the budget process and to share with your neighbors.

Beginning the end of March and throughout April, the Executive Office of the Mayor Community Outreach will conduct outreach to neighborhoods across the city regarding their neighborhood priorities and the budget process. District agency officials will attend some of these meetings to discuss the proposed FY2003 budget and to hear from you. I will also attend some of these meetings, as some of the information that defined this year's proposed budget came directly from the SNAP. To learn when and where these meetings will be held, please call (202) 442-8150.

We commend you, your neighbors and stakeholders for the extraordinary level of involvement throughout the planning process. We look forward to working with you in implementing your SNAP and effecting livable, vibrant neighborhoods.

Sincerely,

Howard Ways
Neighborhood Planning Coordinator, Ward 7

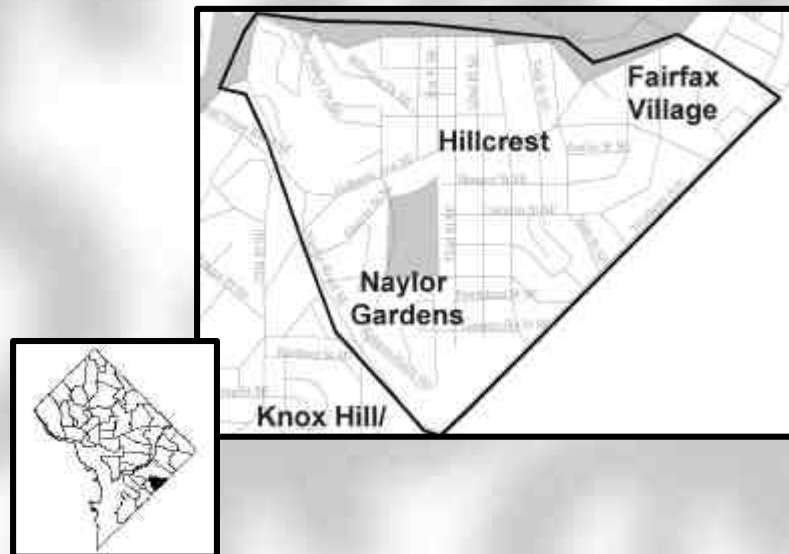
Enclosure

Citizen's Guide To Mayor Anthony A. Williams' Proposed FY 2003 Budget

Submitted to the Council of the District of Columbia

March 18, 2002

District Agency Commitments to Neighborhood Priorities
Identified Through Neighborhood Initiatives

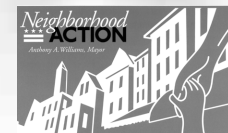


Cluster 35

Fairfax Village, Hillcrest, Naylor Gardens



Government of the District of Columbia, Anthony A. Williams, Mayor



I. Introduction:

Welcome to your ***Citizen's Guide to Mayor Anthony A. Williams' Fiscal Year 2003 Proposed Budget*** for Neighborhood Cluster 35. This document was prepared for residents, businesses, non-profits, and others, who are interested in learning how neighborhood issues and priorities helped define the proposed FY 2003 budget. In this document, you will find specific commitments District agencies have made from priorities identified through the Neighborhood Planning and Neighborhood Services Initiatives, which are now in the City-Wide Strategic Plan. The city-wide priorities were articulated during the Citizen Summit II and at the neighborhood level through Neighborhood Planning and Neighborhood Service activities.

Linking neighborhood priorities to the District budget was one of the primary goals Mayor Williams' established when he developed the Neighborhood *Action* Initiative. Neighborhood *Action* is designed to give voice to our shared vision for the city and to empower citizens to improve their communities. Neighborhood *Action* coordinates the resources of government, businesses, faith-based organizations, community organizations and residents to shape the future of our city and neighborhoods.

Neighborhood *Action* plays a critical role in the District's strategic management cycle. The two-year cycle enables residents to influence the budget and hold government accountable to public priorities.

How did Neighborhood Priorities Become Linked to the Proposed FY 2003 Budget?

This administration developed a two-step process, which took approximately two years to complete:

Step 1: Mayor Williams' created two neighborhood initiatives under the umbrella of Neighborhood *Action* – Neighborhood Planning and Neighborhood Services.

Neighborhood Planning's first task was to work with every neighborhood in the city to develop draft Strategic Neighborhood Action Plans (SNAP). Planning was based on neighborhood clusters – two to three adjacent neighborhoods grouped together for planning purposes. There are a total of 39 neighborhood clusters in the District. With the help of a Neighborhood Planner from the Office of Planning, each neighborhood cluster went through a process to develop their own SNAP. The goal of this planning was to identify the elements (such as recreational opportunities or economic development) that contribute to a successful, healthy neighborhood and then identify which elements each cluster needed work to strengthen. The SNAPs were crafted through a community-driven process, where residents that participated almost completely defined its content.

Neighborhood Services strives to find permanent cures - not just quick fixes – for persistent problems in every Ward across the District. To this end, the NSI, in partnership with residents and 13 District agencies, has identified Persistent Problem Areas (PPAs) in the community. Whenever the Metropolitan Police Department has an active Police Servicing Area Plan (PSA Plan) or a Capital Community Plan, a PPA workplan was developed. These areas have recurring problems that need the cooperation and coordination of many government agencies to ensure that they become clean, safe and healthy neighborhoods. Through a Core Team approach, 13

government agency representatives come together weekly in each Ward to develop and implement Work Plans in an effort to mobilize, reclaim, revitalize and sustain abatement of the problems in PPAs.

As a result of citizen input and the Neighborhood Action initiative, the government has received direction on how to improve the quality of life in neighborhoods across the city – neighborhood by neighborhood.

Step 2: The administration focused on how District government addresses those issues, which would require changes in policy, a reallocation of staffing resources, and funding. District agencies (and even some non-District agencies) reviewed the neighborhood priorities as they developed their proposed FY 2003 budget. Beginning in October of 2001, over 40 agencies reviewed, recommended actions and developed responses to address neighborhood priorities. They participated in this process four times in an attempt to hone their commitments.

Although resources are limited, agencies used neighborhood priorities as one of the inputs to help define what they should do next year, how they should be doing it, and where they should begin. While not all priority actions can be implemented in this budget cycle, District agencies worked to address as many as possible.

This document provides a line by line detailed list of commitments District agencies have made to your neighborhood – even with the existing financial budget pressures the District faces.

Why Do I Have this Document Now?

This is a very crucial time. Finalizing the District's annual budget is a two-step process. In step one, Mayor Williams presented his proposed budget to the Council of the District of Columbia on March 18th. In step two, the Council will hold a series of hearings with agency directors to review, revise, and ultimately approve the budget. This document allows you to track changes in the budget between the two steps before the budget becomes final.

To inform you of what commitments will be implemented, two sets of documents will be released this Summer:

Agency Commitment Highlights: Enclosed with this document is a one-page summary that highlights some of the key commitments to your neighborhood. This one-pager will be updated and posted on the District website at www.dc.gov. Please look for the update in Summer 2002.

Final Strategic Neighborhood Action Plan (SNAP): Pending the outcome of our work with the Council, the Office of Planning will work with agencies to review and possibly revise their commitments. The Office of Planning will then finalize and distribute the SNAP. The release of this final SNAP will also be Summer 2002.

We look forward to updating you on the progress of our commitments to your priorities.

II. Neighborhood Priorities:

The work of the Neighborhood Service Coordinators and the Neighborhood Planners over the past two years, helped surface priorities specific to each neighborhood cluster. The following section is a description of the processes used to identify these priorities.

Process for Identifying Persistent Problem Areas

Neighborhood Services, in partnership with ANCs, community associations and citizens prioritized Persistent Problem Areas (PPAs) using the following criteria: Level of community concern; synergy with police initiatives and other government initiatives; proximity to schools or senior facilities; and the level of health or safety concern.

During the community-driven assessment process, a number of PPAs were identified in each Ward. To ensure that Neighborhood Services addressed the most immediate needs in each Ward, the community helped prioritize the PPAs. Presently there are 51 active PPAs across the city. In these PPAs, work plans have been developed to solve the root cause of problems identified in these areas.

In this Cluster, there is one PPA. The location and goal of this PPA is as follows:

Location:

Goals at Each Location:

Skyland Shopping Center	Achieve a clean, well run shopping center with businesses that reflect community needs; Abate illegal dumping.
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A number of actions on the following pages focus on addressing these service delivery challenges.

Process for Developing your SNAP

Developing your Strategic Neighborhood Action Plan (SNAP) was a citizen-driven process that involved three phases: Visioning & Establishing Neighborhood Essential Ingredients; Action Planning; and Validation. In Phase I, between January and June of 2001, a Visioning and Essential Ingredients Workshop was held in each Neighborhood Cluster. Also at this workshop, citizens were asked to create a list of Essential Ingredients for their cluster. Essential Ingredients are characteristics vital to making a neighborhood a place where people and families can live and thrive. Your Cluster identified and ranked the following essential ingredients as vital for a livable community:

- Ensure Action and Accountability to Implement Existing Action Plans Established by the Community
- Well-Maintained Public Infrastructure
- Improve Traffic Control and Management
- Increase Support For Public Safety
- Economic Development Including Local Businesses and Public-Private Collaboration

- Reliable and Timely Government Services
- Increase Support Services
- Youth and Children's Programs
- Better Attitude of Residents
- Improve Housing Opportunities and Mix
- Improve Neighborhood Schools
- Utilize All Existing Planning Efforts

Citizens worked with their Neighborhood Planner to prioritize the top 3-4 essential ingredients that were critical to begin addressing in fiscal years 2002-03. Citizens in your neighborhood cluster identified the four ingredients:

1. Ensure Action and Accountability to Implement Existing Action Plans Established by the Community
2. Well-Maintained Public Infrastructure
3. Improve Traffic Control and Management

In Phase II over the Summer of 2001, several Action Planning Work sessions were conducted in your Cluster to identify specific actions, or recommendations, for addressing these priorities. In these sessions, detailed priorities, objectives, locations, recommended actions for government, citizens, nonprofits and others were developed. Recognizing that limited resources exist, citizens had to make tough choices about which actions were truly priorities.

And finally in Phase III, Validation Meetings were held in the cluster where citizens confirmed the recommended actions. Below is a snapshot of Cluster 34 and 35 priority issues. In the Mayor's Budget Commitments section of this document, you will be able to see how agencies have responded to these issues.

Summary of Priorities

Participants in the SNAP process were asked to identify the top four priority areas that are critical to improving the quality of life in their Neighborhood Cluster. Clusters 34 and 35 worked jointly on this effort and identified the following priorities:

- Ensure Action and Accountability to Implement Existing Action Plans Established by the Community
- Well-Maintained Public Infrastructure
- Improve Traffic Control and Management

Ensure Action and Accountability to Implement Existing Action Plans Established by the Community was the top priority. Residents expressed concerned over the lack of progress in implementing the existing plans of the Pennsylvania Avenue Task Force and the Skyland Revitalization Task Force. The community indicated that it was not interested in beginning another separate planning process until the existing ideas were implemented.

Well-Maintained Public Infrastructure is the second priority. Clusters 34 and 35 used the term infrastructure broadly to include streets, parks, businesses, homes and community centers. Residents highlighted the need for better maintenance of City streets and parks and open spaces, such as Twining Square, Fort Dupont and L'Enfant Square. Increasing the code enforcement capacity of the Department of Public Works and the Department of Consumer and Regulatory Affairs was also cited as a recommendation to ensure that commercial and residential code violations are addressed. Lastly, upgrades to the Fort Davis Community Center were cited as an important issue.

Improve Traffic Control and Management was the third priority. Improving the quality of streets, sidewalks, alleys, curbs and gutters were cited as major issues to promote the smooth and efficient movement throughout the city using all modes of travel. Additionally, improving access to public transportation and mitigating traffic congestion were identified as areas of concern.

A number of the actions on the following pages came directly from this SNAP planning process.

III. Mayor's Budget Commitments

This section on the following pages includes agency commitments for your cluster. Note that even actions that start or have started in FY 2002, they may have budget implications in FY 2003. The information is organized to include the action (which came from SNAP planning or PPA work), the responsible or implementing District agency, and the agency commitment to the action.

Ward 7
Cluster 35

**Proposed FY 2003 Commitments to Priorities
Identified Through Neighborhood Initiatives**



Cluster Priority: IMPLEMENT EXISTING PLANS
Objective: Ensure action and accountability to implement existing action plans established by the community

Proposed Action	Location	Agenc	Budget Commitment	Action ID
Provide a full commitment of resources for the wholesale redevelopment of the Skyland Shopping Center in order to implement to recommendations from the SORG East of the River Plan. The Sorg Plan calls for the acquisition, demolition and relocation of approximately 25 businesses and the creation of a new regional shopping center.	Skyland Shopping Center	NCRC	The National Capital Revitalization Corporation (NCRC) will lead the effort to redevelop Skyland Shopping Center. The initial steps include engaging a brokerage team/retail consultant, developing a land assembly budget, and selecting a retail developer/partner.	3200
Continue current community engagement which includes meetings with the Skyland Revitalization Task Force, ANC 7B and the Hillcrest Civic Association and NCRC	Skyland Shopping Center	NCRC	NCRC will identify and include other groups impacted by redevelopment. Meetings have been scheduled.	3201

Ward 7
Cluster 35

**Proposed FY 2003 Commitments to Priorities
Identified Through Neighborhood Initiatives**



Cluster Priority: WELL-MAINTAINED PUBLIC INFRASTRUCTURE
Objective: Improve maintenance of infrastructure

Proposed Action	Location	Agenc	Budget Commitment	Action ID
Provide schedule of routine street and alley cleaning	All neighborhoods	DPW	DPW cleans alleys in all Wards on a rotating schedule. Street sweeping schedules are posted on the street.	3202
Remove dead trees and establish a government point person to work with ANCs and civic associations to identify the locations	All neighborhoods	DPW	The Neighborhood Service Coordinator is point person and will coordinate with DDOT.	3203
Develop, publish and implement routine tree trimming and maintenance schedule	All neighborhoods	DDOT	DDOT will expedite the regularly scheduled tree trimming program activities.	3204
Increase staffing and resources for abandoned autos	All neighborhoods	DPW	DPW has opened an additional impound lot and new tow cranes have been ordered which will be deployed in FY02. There are currently no plans to increase the number of abandoned vehicle investigators from its current complement of 8.	3206
		MPD	Seven members have been trained to enter PD 904 information into the Hansen system. This will hopefully expedite the process of having abandoned autos towed.	3206

Ward 7
Cluster 35

**Proposed FY 2003 Commitments to Priorities
Identified Through Neighborhood Initiatives**



Cluster Priority: WELL-MAINTAINED PUBLIC INFRASTRUCTURE
Objective: Improve maintenance of infrastructure

Proposed Action	Location	Agenc	Budget Commitment	Action ID
Prepare and implement streetscape and façade improvement plan for Pennsylvania Avenue, SE.		DHCD	DHCD funds facade improvement programs on a competitive basis. The Neighborhood Services Coordinator can conduct such an action. CDCs and CBOs can submit proposals to carry out façade improvement projects under the NDAP application for FY 2003. DHCD is developing new informational materials and a program application. Contact Stephanie Davis, (202) 442-7200 re. DHCD's façade improvement program. DHCD also funds streetscape improvement projects in consultation with the Department of Transportation, which handles all aspects of planning and approval. DHCD does not have funding available for FY 2002 but will have FY 2003 funds available. Contact DDOT for more information. (DHCD)	3485
		DDOT	DHCD is responsible for façade improvements. DDOT will prepare a scope of work for the streetscape improvements through the scenic byway program. This work will begin in the first quarter of FY2003.	3485

Ward 7
Cluster 35

**Proposed FY 2003 Commitments to Priorities
Identified Through Neighborhood Initiatives**



Cluster Priority: WELL-MAINTAINED PUBLIC INFRASTRUCTURE
Objective: Complete paving and curbing of all streets and alleys

Proposed Action	Location	Agenc	Budget Commitment	Action ID
Review citizens street survey prior to determining future street and alleys for capital improvements	All neighborhoods	DDOT	DDOT will use the citizen street survey submitted to DDOT to identify areas for site inspections and to determine future street, alley, curb and gutter capital improvements.	608
Conduct site inspections in conjunction with the ANCs and civic associations	All neighborhoods	DDOT	DDOT does this and will continue to do so, and will also expand public outreach in preliminary design.	609

Ward 7
Cluster 35

**Proposed FY 2003 Commitments to Priorities
Identified Through Neighborhood Initiatives**



Cluster Priority: TRAFFIC CONTROL AND MANAGEMENT
Objective: Improve community safety

Proposed Action	Location	Agenc	Budget Commitment	Action ID
Increase staffing and resources for parking enforcement	All neighborhoods	DPW	DPW will hire 138 parking officers in FY'02 which will result in increased enforcement in locations, including residential and enforcement of out-of-state vehicles.	3205
		MPD	6D will recommend locations for assignment.. For more information, contact Lt. Goodwin at 727-3622.	3205
		MPD	6D will recommend locations for assignment.	3205
Install traffic control devices like speed humps, around schools, libraries and public facilities	All neighborhoods	MPD	Metropolitan Police Department's (MPD) Operations Command will be conducting site surveys for the installation of 10 new red light cameras.	3207
		DDOT	DDOT will survey and review all schools and Metro stations for traffic calming devices with installation expected in FY 2003.	3207

Ward 7
Cluster 35

**Proposed FY 2003 Commitments to Priorities
 Identified Through Neighborhood Initiatives**



Cluster Priority: YOUTH DEVELOPMENT
Objective: Provide additional opportunities for youth development

Proposed Action	Location	Agenc	Budget Commitment	Action ID
Improve schools and recreation facilities.	Hillcrest Recreation Center; Beers Elementary School; etc.	DPR	DPR budgeted \$2.5 million for the design and construction of a new Hillcrest Recreation Center in FY 2003. In addition, DPR will conduct a thorough evaluation and assessment of all recreation facilities and programs.	3484
		DCPS	The DC Public Schools (DCPS) budgeted \$1.3 million for improvements to Beers Elementary School in FY 2003.	3484

Ward 7
Cluster 35

**Proposed FY 2003 Commitments to Priorities
Identified Through Neighborhood Initiatives**



Cluster Priority: HOUSING

Objective: Provide opportunities for improved housing

Proposed Action	Location	Agenc	Budget Commitment	Action ID
Minimize housing code violations.		FEMS	FEMS will hire one additional fire inspector for Ward 7.	3486
		DCRA	DCRA will regularly conduct housing inspections and surveys since hiring one inspector for each neighborhood cluster.	3486

Agency Abbreviations Guide

Abbreviation	Agency
ABRA	Alcoholic Beverage Regulation Administration
CAH	Commission on Arts and Humanities
CBO	Community Based Organizations
CFSA	Child and Family Services Administration
DBFI	Department of Banking & Financial Institutions
DCHA	D.C. Housing Administration
DCHFA	D.C. Housing Finance Authority
DCOA	D.C. Office of Aging
DCOP	D.C. Office of Personnel
DCPL	D.C. Public Libraries
DCPS	D.C. Public Schools
DCRA	Dept. of Consumer & Regulatory Affairs
DDOT	District Division of Transportation
DHCD	Dept. of Housing and Community Development
DHS	Dept. of Human Services
DISR	Department of Insurance and Securities Regulation
DMCYF	Deputy Mayor, Children Youth & Families
DMH	Dept. of Mental Health
DMPED	Deputy Mayor, Planning & Economic Development
DMPSJ	Deputy Mayor for Public Safety and Justice
DMV	Dept. of Motor Vehicles
DOC	Dept. of Corrections
DOES	Dept. of Employment Services

Abbreviation	Agency
DOH	Dept. of Health
DPR	Dept. of Parks and Recreation
DPW	Dept. of Public Works
EMA	Emergency Management Agency
EOM	Executive Office of the Mayor
FEMS	Fire and Emergency Medical Services
IGO	Inspector General's Office
MPD	Metropolitan Police Dept.
NCRC	National Capital Revitalization Corporation
NSI	Neighborhood Services Initiative
NTHP	National Trust for Historic Preservation
OCA	Office of the City Administrator
OCC	Office of Corporation Counsel
OSCC	Office of the Clean City Coordinator
OCFO	Chief Financial Officer
OCP	Office of Contracting and Procurement
OCTO	Office of the Chief Technology Officer
OLBD	Office of Local Business Development
OP	Office of Planning
OPM	Office of Property Management
OTR	Office of Tax and Revenue
OZ	Office of Zoning
TCC	Taxi Cab Commission
UDC	University of the District of Columbia
WASA	DC Water and Sewer Authority
WCCA	Washington Convention Center Authority
WMATA	Washington Metropolitan Area Transit Authority



Cluster 35 Fairfax Village, Hillcrest, and Ward 7 Naylor Gardens

March 18, 2002

Citizen Budget Worksheet

For the last two years, the Williams' administration has been working with residents to identify the top issues or projects that are most important in their neighborhoods and across the city. This worksheet is a snapshot of key commitments to neighborhoods that are funded in Mayor Williams' proposed FY 2003 budget. Mayor Williams will deliver this budget to the Council of the District of Columbia on March 18th. Citizens may use this worksheet to track how District agencies' commitments to neighborhood priorities are faring in the budget process. In order to execute these commitments, agency budgets must be fully funded. Agency budget hearings begin on March 20th and testimony from the public is part of the hearings. To learn when specific agencies are before the Council, please visit the Council website at www.dccouncil.washington.dc.us. Finalizing the FY 2003 budget is a several month process. We encourage you to review the outcome of these commitments at www.dc.gov in Summer 2002.

If you are interested in reviewing the complete list of commitments for this cluster, which include responses to recommendations made by citizens through the Strategic Neighborhood Action Planning process, please call 202-727-0882 to have a copy mailed to you.

Highlights of Key Commitments In Mayor's Budget

	<u>Mayoral Budget</u>	<u>Final Budget</u>
Improve Traffic Control and Management		
▪ The District Department of Transportation (DDOT) will prepare a scope of work for streetscape improvements for Pennsylvania Avenue through the Scenic Byways Program.	✓	
▪ DDOT will use the citizen street survey submitted to DDOT to identify areas for site inspections and to determine future street, alley, curb and gutter capital improvements.	✓	
▪ DDOT will survey and review all schools and Metro stations for traffic calming devices with installation expected in FY 2003.	✓	
▪ Metropolitan Police Department's (MPD) Operations Command will be conducting site surveys for the installation of 10 new red light cameras.	✓	
▪ The Department of Public Works' (DPW) Parking Services will hire 138 additional parking enforcement officers in FY 2002, more than doubling the existing force. Once fully trained, one hundred parking officers will be dedicated to residential areas. Deployment will include a night shift to enforce registration requirements for out-of-state vehicles.	✓	
Provide Additional Opportunities for Youth Development		
▪ DPR budgeted \$2.5 million for the design and construction of a new Hillcrest Recreation Center in FY 2003.	✓	
▪ The Department of Parks and Recreation (DPR) will conduct a thorough evaluation and assessment of all recreation facilities and programs.	✓	
▪ The DC Public Schools (DCPS) budgeted \$1.3 million for improvements to Beers Elementary School in FY 2003.	✓	



Highlights of Key Commitments, cont. for Cluster 35

Create New Economic Development Opportunities for Residents and Protect Existing Commercial Areas

- The National Capital Revitalization Corporation (NCRC) will lead the effort to redevelop Skyland Shopping Center. The initial steps include engaging a brokerage team/retail consultant, developing a land assembly budget, and selecting a retail developer/partner.
- DPW, the Department of Consumer and Regulatory Affairs (DCRA) Department of Health (DOH) and Fire and Emergency Medical Services Department (FEMS) will provide routine inspections of commercial areas.
- FEMS will conduct routine inspections of commercial areas to identify building code violations.

**Mayoral
Budget**

**Final
Budget**



Provide Opportunities for Improved Housing

- The Mayor's new initiative, entitled *Home Again: Renovating Our City's Abandoned Properties*, will promote the development of the District's vacant and abandoned properties by gaining site control of the properties and selling them to developers who will renovate them into new homes. The initiative's goal is to provide at least 30 percent of the homes to low-income families.
- DCRA will regularly conduct housing inspections and surveys since hiring one inspector for each neighborhood cluster.
- FEMS will hire one additional fire inspector for Ward 7.

