

GOVERNMENT OF THE DISTRICT OF COLUMBIA  
OFFICE OF PLANNING



Office of the Director

Dear Neighborhood Partner:

During the past year, you participated in the development of a Strategic Neighborhood Action Plan (SNAP) for your neighborhood cluster. Your hard work and input led to specific strategies and action steps to improve and maintain your neighborhood.

Your neighborhood priorities are now shaping the FY03 Budget process. In the first phase of the budget process, District agencies have reviewed your priorities and determined commitments to many of those priorities. These commitments have been included in Mayor Williams' proposed FY2003 budget. The next step is the review and refinement of the proposed FY2003 budget by the Council of the District of Columbia.

The enclosed **Citizen Budget Worksheet** and **FY 2003 Commitments to Priorities** highlights key commitments to your SNAP, as well as the Persistent Problem Areas that have been identified through the Neighborhood Services Initiative. We are providing you this information so that you can use it track how your priorities are faring throughout the budget process and to share with your neighbors.

Beginning the end of March and throughout April, the Executive Office of the Mayor Community Outreach will conduct outreach to neighborhoods across the city regarding their neighborhood priorities and the budget process. District agency officials will attend some of these meetings to discuss the proposed FY2003 budget and to hear from you. I will also attend some of these meetings, as some of the information that defined this year's proposed budget came directly from the SNAP. To learn when and where these meetings will be held, please call (202) 442-8150.

We commend you, your neighbors and stakeholders for the extraordinary level of involvement throughout the planning process. We look forward to working with you in implementing your SNAP and effecting livable, vibrant neighborhoods.

Sincerely,

Chris Shaheen  
Neighborhood Planning Coordinator, Ward 2

Enclosure



## I. Introduction:

Welcome to your ***Citizen's Guide to Mayor Anthony A. Williams' Fiscal Year 2003 Proposed Budget*** for Cluster 4. This document was prepared for residents, businesses, non-profits, and others, who are interested in learning how neighborhood issues and priorities helped define the proposed FY 2003 budget. In this document, you will find specific commitments District agencies have made from priorities identified through the Neighborhood Planning and Neighborhood Services Initiatives, which are now in the City-Wide Strategic Plan. The city-wide priorities were articulated during the Citizen Summit II and at the neighborhood level through Neighborhood Planning and Neighborhood Service activities.

Linking neighborhood priorities to the District budget was one of the primary goals Mayor Williams' established when he developed the *Neighborhood Action Initiative*. *Neighborhood Action* is designed to give voice to our shared vision for the city and to empower citizens to improve their communities. *Neighborhood Action* coordinates the resources of government, businesses, faith-based organizations, community organizations and residents to shape the future of our city and neighborhoods.

*Neighborhood Action* plays a critical role in the District's strategic management cycle. The two-year cycle enables residents to influence the budget and hold government accountable to public priorities.

### ***How did Neighborhood Priorities Become Linked to the Proposed FY 2003 Budget?***

This administration developed a two-step process, which took approximately two years to complete:

**Step 1:** Mayor Williams' created two neighborhood initiatives under the umbrella of *Neighborhood Action* – Neighborhood Planning and Neighborhood Services.

*Neighborhood Planning's* first task was to work with every neighborhood in the city to develop draft Strategic Neighborhood Action Plans (SNAP). Planning was based on neighborhood clusters – two to three adjacent neighborhoods grouped together for planning purposes. There are a total of 39 neighborhood clusters in the District. With the help of a Neighborhood Planner from the Office of Planning, each neighborhood cluster went through a process to develop their own SNAP. The goal of this planning was to identify the elements (such as recreational opportunities or economic development) that contribute to a successful, healthy neighborhood and then identify which elements each cluster needed work to strengthen. The SNAPs were crafted through a community-driven process, where residents that participated almost completely defined its content.

*Neighborhood Services* strives to find permanent cures - not just quick fixes – for persistent problems in every Ward across the District. To this end, the NSI, in partnership with residents and 13 District agencies, has identified Persistent Problem Areas (PPAs) in the community. Whenever the Metropolitan Police Department has an active Police Servicing Area Plan (PSA Plan) or a Capital Community Plan, a PPA workplan was developed. These areas have recurring problems that need the cooperation and coordination of many government agencies to ensure that they become clean, safe and healthy neighborhoods. Through a Core Team approach, 13

government agency representatives come together weekly in each Ward to develop and implement Work Plans in an effort to mobilize, reclaim, revitalize and sustain abatement of the problems in PPAs.

As a result of citizen input and the Neighborhood Action initiative, the government has received direction on how to improve the quality of life in neighborhoods across the city – neighborhood by neighborhood.

**Step 2:** The administration focused on how District government addresses those issues, which would require changes in policy, a reallocation of staffing resources, and funding. District agencies (and even some non-District agencies) reviewed the neighborhood priorities as they developed their proposed FY 2003 budget. Beginning in October of 2001, over 40 agencies reviewed, recommended actions and developed responses to address neighborhood priorities. They participated in this process four times in an attempt to hone their commitments.

Although resources are limited, agencies used neighborhood priorities as one of the inputs to help define what they should do next year, how they should be doing it, and where they should begin. While not all priority actions can be implemented in this budget cycle, District agencies worked to address as many as possible.

This document provides a line by line detailed list of commitments District agencies have made to your neighborhood – even with the existing financial budget pressures the District faces.

### ***Why Do I Have this Document Now?***

This is a very crucial time. Finalizing the District's annual budget is a two-step process. In step one, Mayor Williams presented his proposed budget to the Council of the District of Columbia on March 18<sup>th</sup>. In step two, the Council will hold a series of hearings with agency directors to review, revise, and ultimately approve the budget. This document allows you to track changes in the budget between the two steps before the budget becomes final.

To inform you of what commitments will be implemented, two sets of documents will be released this Summer:

*Agency Commitment Highlights:* Enclosed with this document is a one-page summary that highlights some of the key commitments to your neighborhood. This one-pager will be updated and posted on the District website at [www.dc.gov](http://www.dc.gov). Please look for the update in Summer 2002.

*Final Strategic Neighborhood Action Plan (SNAP):* Pending the outcome of our work with the Council, the Office of Planning will work with agencies to review and possibly revise their commitments. The Office of Planning will then finalize and distribute the SNAP. The release of this final SNAP will also be Summer 2002.

We look forward to updating you on the progress of our commitments to your priorities.

## **II. Neighborhood Priorities:**

The work of the Neighborhood Service Coordinators and the Neighborhood Planners over the past two years, helped surface priorities specific to each neighborhood cluster. The following section is a description of the processes used to identify these priorities.

### ***Process for Identifying Persistent Problem Areas***

Neighborhood Services, in partnership with ANCs, community associations and citizens prioritized Persistent Problem Areas (PPAs) using the following criteria: Level of community concern; synergy with police initiatives and other government initiatives; proximity to schools or senior facilities; and the level of health or safety concern.

During the community-driven assessment process, a number of PPAs were identified in each Ward. To ensure that Neighborhood Services addressed the most immediate needs in each Ward, the community helped prioritize the PPAs. Presently there are 51 active PPAs across the city. In these PPAs, work plans have been developed to solve the root cause of problems identified in these areas.

A number of actions on the following pages focus on addressing these service delivery challenges.

### ***Process for Developing your SNAP***

Developing your Strategic Neighborhood Action Plan (SNAP) was a citizen-driven process that involved three phases: Visioning & Establishing Neighborhood Essential Ingredients; Action Planning; and Validation. In Phase I, between January and June of 2001, a Visioning and Essential Ingredients Workshop was held in each Neighborhood Cluster. Citizens participated in interactive exercises to establish a Cluster Vision Statement that best described the aspirations and values of its citizens. Vision Statements in this Cluster focused on preserving the historic character of the community, encouraging development that compliments the existing neighborhoods, mitigating the impact of automobile traffic, and having residents that were engaged in civic activities. One resident of Cluster 4 was quoted as saying, "I think that the 'Georgetown of the Future' should be a diverse community that continues to attract people from throughout the world. Georgetown needs to be better connected with the rest of the city. The beautiful architecture and history needs to be preserved in a way that welcomes and incorporates progress, technology, and growth."

Also at this workshop, citizens were asked to create a list of Essential Ingredients for their Cluster. Essential Ingredients are characteristics vital to making a neighborhood a place where people and families can live and thrive. Your Cluster identified and ranked eight essential ingredients as vital for a livable community:

1. Enforcement of Public Services
2. Incompatible Growth/Use Management
3. Traffic/Parking
4. Access to Mass Transportation

5. Neighborhood Character
6. Community Center
7. Public Education/School and Community Cooperation
8. Parks/Greenscape

Citizens worked with their Neighborhood Planner to prioritize the top essential ingredients that were critical to begin addressing in fiscal years 2002-03. Citizens in your Neighborhood Cluster identified three priority ingredients:

1. Government Services and Accountability
2. Incompatible Growth/Use Management
3. Traffic and Parking

In Phase II, over the summer of 2001, several Action Planning Work sessions were conducted in your Cluster to identify specific actions, or recommendations, for addressing these priorities. In these sessions, detailed priorities, objectives, locations, recommended actions for government, citizens, nonprofits and others were developed. Recognizing that limited resources exist, citizens had to make tough choices about which actions were truly priorities.

And finally in Phase III, Validation Meetings were held in the Cluster where citizens confirmed the recommended actions. The Neighborhood Planner for Ward 2 met with representatives from Georgetown University and Georgetown University Hospital to discuss the SNAP plan, called one Neighborhood Cluster meeting to review and validate the draft plan during the month of September, and distributed the draft plan by email to residents for comments. Below is a snapshot of Cluster 4 priority issues. In the Mayor's Budget Commitments section of this document, you will be able to see how agencies have responded to these issues.

### ***Summary of Priorities:***

Participants in the SNAP process were asked to identify the top three priority areas that are critical to improving the quality of life in their Neighborhood Cluster. The three priorities identified for Cluster 4 are:

- **Government Services and Accountability**
- **Incompatible Growth/Use Management**
- **Traffic and Parking**

**Government Services and Accountability** issues surfaced as the top priority. Residents believe that the first step to improving their neighborhoods is to improve how the city delivers basic services, such as improving law and code enforcement. Specific areas of concern included improving the fine collection process and increasing the cost of fines. Residents also highlighted the need for government employees to increase and improve the level of service they provide. Specifically, residents recommended establishing a government-citizen communication system that ensures an easy and efficient way for citizens to submit service requests. They also suggested

monitoring the government's progress in meeting the request. Lastly, residents articulated the need to increase interagency cooperation and reduce duplication of agency efforts and activities.

**Incompatible Growth/Use Management** is the second priority for Cluster 4. Residents shared their concerns with what they perceive as a lack of adequate controls on businesses and institutions that detract from residential areas. Institutions that participated in the SNAP process expressed that they follow municipal regulations and laws and make efforts to work with community groups. Specific recommendations that emerged from residents include developing a strategy for limiting the growth of non-residential uses and preserving the communities high quality of life. They also stated that the city needed to evaluate development projects that are in close proximity to one another collectively – as opposed to individually - to evaluate their cumulative effect on neighborhoods. Continuing to monitor the growth of alcohol-base commercial enterprises was another important recommendation residents forwarded.

Improving **Traffic and Parking** is the third major component to improving the quality of life for residents in Cluster 4. Even before the major road construction was underway along M Street and Wisconsin Avenue, traffic on the major thoroughfares and side streets in this area was a concern of the community. General concerns for the entire Cluster include developing and implementing a comprehensive traffic and parking strategy for the community, and decreasing the impact of bus and truck traffic on residential and main streets. Specific recommendations include improving and maintaining access to Hillandale without significantly impacting the streets in Burleigh, and managing the traffic that is generated by institutions or organizations located in residential areas.

A number of the actions on the following pages came directly from this SNAP process.

### **III. Mayor's Budget Commitments**

This section on the following pages includes agency commitments for your cluster. Note that even actions that start or have started in FY 2002, they may have budget implications in FY 2003. The information is organized to include the action (which came from SNAP planning or PPA work), the responsible or implementing District agency, and the agency commitment to the action.

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: INCOMPATIBLE GROWTH/USE MANAGEMENT**

**Objective: Develop strategy for limiting growth of non-profit institutions (i.e., schools, embassies, churches, etc.) to mitigate negative effects of those institutions on community quality of life (i.e., traffic, air quality, strain on public services caused by the decrease in tax base).**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Conduct a fiscal analysis of the various property uses in the cluster to assess (1) lost opportunity costs, (2) tax dollar contributions to support local government, and (3) cost of delivering services to neighborhoods in the cluster (This information could be used for a variety of purposes, including informing decisions about payments in lieu of taxes).	Georgetown University, MedStar, the International School, Georgetown Visitation, Duke Ellington School, Mt. Vernon Campus of George Washington University, Mayoral residence, churches, embassies and museums	OP	OP will request fiscal information as projects or expansions are proposed.	53
		DPW	DPW does not deliver sanitation services to institutions. Parking enforcement and street and alley sweeping are part of DPW's scheduled services w/o regard to adjacent property use.	53



**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: TRAFFIC AND PARKING**  
**Objective: Manage growth of traffic generation institutions or groups.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Establish and implement strategy for reducing impact of Georgetown University/MedStar on parking and traffic.	Area adjacent to Georgetown University	DDOT	Request has been received and a study of the area is targeted to begin scoping and community involvement in Q4FY02 or in early FY03'. The study will fall under an existing contract, or a new one to be developed by FY'03. The start date is dependent on which contract the study will fall under.	1113
Establish and implement strategy for reducing impact of MedStar, specifically the new North Campus Physician's Office, on parking and traffic on Reservoir Road.	Area adjacent to Georgetown University, specifically Reservoir Road	DDOT	Request has been received and a study of the area is targeted to begin scoping and community involvement in Q4FY02 or in early FY03'. The study will fall under an existing contract, or a new one to be developed by FY'03. The start date is dependent on which contract the study will fall under.	1114
Establish and implement strategy to reduce impact of the International School, Georgetown Visitation and the Duke Ellington School on traffic and parking.	Areas adjacent to International School, Georgetown Visitation, and Duke Ellington School	DDOT	Request has been received and a study of the area is targeted to begin scoping and community involvement in Q4FY02 or in early FY03'. The study will fall under an existing contract, or a new one to be developed by FY'03. The start date is dependent on which contract the study will fall under.	1115
Establish and implement strategy for reducing impact of the Mt. Vernon Campus of George Washington University on traffic and parking.	Area adjacent to the Mt. Vernon Campus of George Washington University	DDOT	D-DOT in partnership with Howard University is developing criteria for implementing traffic calming measures to be completed in Q3 FY2002. Installation to be performed after development of criteria.	1116

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
 Identified Through Neighborhood Initiatives**



**Cluster Priority: TRAFFIC AND PARKING**  
**Objective: Manage growth of traffic generation institutions or groups.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Establish and implement strategy to reduce impact of churches, embassies and museums on traffic and parking.	All churches, embassies, and museums in Cluster 4	DDOT	Plan review process addresses this concern. District agencies review development plans. The Division of Transportation reviews plans to determine the impact on the transportation network.	1117

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: INCOMPATIBLE GROWTH/USE MANAGEMENT**  
**Objective: Establish strict constraints on growth and inefficient land use (ie. Med Star/Georgetown University Hospital and the Incinerator project).**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Ensure efficiency in the internal use of new development to prevent negative impact on traffic in surrounding areas (eg. the impact of entrances and exits of parking garages onto adjacent streets).	K Street between George Washington Circle to 35th Street: West Heating Plant (29th and K streets), Incinerator site (Wisconsin Avenue and K Street), Pepco Site (33rd and K streets), Clydes (34th and K streets), potential combined parcels of older industrial buildings, (north side of K Street between 34th Street and the Key Bridge), Cadys Alley (north side of canal between 33rd and 34th streets), Eagle Liquor site (3300 block of M Street), GU Boat House (under the Key Bridge), the GWU Hospital (George Washington Circle), and the Rosewood Parcels (northwest corner of Canal and Potomac streets)	OP	OP will increase coordination efforts with DDOT who has the authority for curb cuts and circulation review.	1118

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: INCOMPATIBLE GROWTH/USE MANAGEMENT**  
**Objective: Establish strict constraints on growth and inefficient land use (ie. Med Star/Georgetown University Hospital and the Incinerator project).**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Ensure efficiency in the internal use of new development to prevent negative impact on traffic in surrounding areas (eg. the impact of entrances and exits of parking garages onto adjacent streets).	K Street between George Washington Circle to 35th Street: West Heating Plant (29th and K streets), Incinerator site (Wisconsin Avenue and K Street), Pepco Site (33rd and K streets), Clydes (34th and K streets), potential combined parcels of older industrial buildings, (north side of K Street between 34th Street and the Key Bridge), Cadys Alley (north side of canal between 33rd and 34th streets), Eagle Liquor site (3300 block of M Street), GU Boat House (under the Key Bridge), the GWU Hospital (George Washington Circle), and the Rosewood Parcels (northwest corner of Canal and Potomac streets)	DDOT	During plan review and large tract review process internal circulation is reviewed as well as access points to our street network. Approving new curb cuts on any street requires agency review and using existing public alleys and curb cuts is strongly encouraged to developers.	1118

Ward 2  
Cluster 4

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: INCOMPATIBLE GROWTH/USE MANAGEMENT**  
**Objective: Establish strict constraints on growth and inefficient land use (ie. Med Star/Georgetown University Hospital and the Incinerator project).**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Establish more strict standards for limiting traffic on residential streets (Should not look to abandonment of residential parking to increase flow of traffic).	33rd and 34th between M and Wisconsin Avenue, Reservoir Road between Foxhall Road and Wisconsin Avenue, 39th between Reservoir Road and R Street.	DDOT	Request has been received and a study of the area is targeted to begin scoping and community involvement in Q4FY02 or in early FY03'. The start date is dependent on which contract the study will fall under. Currently, DOT is identifying locations to perform studies based on the numerous requests received throughout the city.	1120

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: INCOMPATIBLE GROWTH/USE MANAGEMENT**

**Objective: Evaluate development projects that are in close proximity to one another in a collective manner to prevent cumulative negative effects on the neighborhood.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
<p>Incorporate the impact of all development projects in an area in DPW traffic studies. Currently, DPW evaluates municipal service studies as well as those studies prepared by developers in a site-specific manner. Instead, these studies should be evaluated/conducted in a collective manner. This collective information should be considered by the Office of Planning and the Board of Zoning Adjustment during the land use decision making process.</p>	<p>K Street between George Washington Circle to 35th Street: West Heating Plant (29th and K streets), Incinerator site (Wisconsin Avenue and K Street), Pepco Site (33rd and K streets), Clydes (34th and K streets), potential combined parcels of older industrial buildings, (north side of K Street between 34th Street and the Key Bridge), Cadys Alley (north side of canal between 33rd and 34th streets), Eagle Liquor site (3300 block of M Street), GU Boat House (under the Key Bridge), the GWU Hospital (George Washington Circle), and the Rosewood Parcels (northwest corner of Canal and Potomac streets)</p>	<p>DDOT</p>	<p>This is an ongoing action. During the plan review process proposed future uses are evaluated and projects within the same area are considered for their potential cumulative impact on the transportation system.</p>	<p>54</p>

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: INCOMPATIBLE GROWTH/USE MANAGEMENT**

**Objective: Evaluate development projects that are in close proximity to one another in a collective manner to prevent cumulative negative effects on the neighborhood.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
<p>Incorporate the impact of all development projects in an area in DPW traffic studies. Currently, DPW evaluates municipal service studies as well as those studies prepared by developers in a site-specific manner. Instead, these studies should be evaluated/conducted in a collective manner. This collective information should be considered by the Office of Planning and the Board of Zoning Adjustment during the land use decision making process.</p>	<p>K Street between George Washington Circle to 35th Street: West Heating Plant (29th and K streets), Incinerator site (Wisconsin Avenue and K Street), Pepco Site (33rd and K streets), Clydes (34th and K streets), potential combined parcels of older industrial buildings, (north side of K Street between 34th Street and the Key Bridge), Cadys Alley (north side of canal between 33rd and 34th streets), Eagle Liquor site (3300 block of M Street), GU Boat House (under the Key Bridge), the GWU Hospital (George Washington Circle), and the Rosewood Parcels (northwest corner of Canal and Potomac streets)</p>	<p>OP</p>	<p>DDOT is the transportation planning and policy arm of DPW and the agency that reviews transportation and traffic impacts; OP will continue to coordinate with and rely on DDOT in the review of projects for local and cumulative impacts.</p>	<p>54</p>

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: GOVERNMENT SERVICES AND ACCOUNTABILITY**  
**Objective: Ensure that government employees are committed to providing quality services to citizens.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Make all human resources "at will employees" OR change the grievance procedure to make it easier for managers to discipline or discharge employees for poor performance.		DCOP	Career Service employees are covered by Chapter 16 of the District Personnel Manual and are entitled to advance notice before they are disciplined, including termination. After 1998, when the Personnel Reform Amendment was passed, Chapter 16 was amended. The amendments allow the District to summarily remove and suspend employees (without advance notice). There was also a change in the type of actions that could be appealed to the Office of Employee Appeals. All managers and supervisors in the Management Supervisory Service (MSS) were trained on Chapter 16 as part of mandatory Human Resources training last year. At-will employees, including Managers and Supervisors in the Management Supervisory Service, can be terminated at any time, upon receipt of a 15-day notice.	1135



Ward 2  
Cluster 4

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: GOVERNMENT SERVICES AND ACCOUNTABILITY**  
**Objective: Ensure that government employees are committed to providing quality services to citizens.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Initiate performance-based reviews for all District employees, including performance based measures based on service deliverables for managers.		DCOP	All managers and supervisors under the Management Supervisory Service, Career Service supervisors and Excepted Service employees in policy positions and on the personal staff of the Mayor are evaluated under the new Performance Management Program (PMP). At the beginning of each fiscal year, employees covered under the PMP set specific performance goals and development objectives. At the conclusion of the fiscal year, employees are evaluated on the accomplishment of their goals and 10 - 15 behavior-based competencies, including customer service. Agency Directors are held accountable for their agency's participation in the PMP. All employees not covered by PMP are currently evaluated under the Performance Evaluation System, established in 1979. The Performance Evaluation System, as set forth in Chapter 14, Part II of the District Personnel Manual (DPM) and DPM Instruction No. 14-4, provides the guidelines for District government employee evaluations. It covers employees in three categories: (1) Employees in the Excepted Service, other than those appointed under the authority of DC Code §1-610.3 (policy positions and personal staff of the Mayor); (2) Unionized employees in the Career Service; and (3) Non-supervisory and non-managerial employees in the Career Service. EXPANSION ON HOLD - NO CAPACITY IN FY02 AND ENHANCEMENT FOR EXPANSION IN FY03 DECLINED. NO EXPANSION IS POSSIBLE. For more information, please contact the Office of Policy and Performance Management at (202) 442-9644.	1137

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: GOVERNMENT SERVICES AND ACCOUNTABILITY**  
**Objective: Ensure that government employees are committed to providing quality services to citizens.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Initiate performance-based reviews for all District employees, including performance based measures based on service deliverables for managers.		OCA	The Performance Management Program does this but is currently restricted to senior and middle managers in Excepted Service and Management Supervisory Service positions. The extension of the PMP to non-union, non-managerial positions will be phased in FY 2003. Enrolling unionized positions is an issue to be negotiated during FY 2003-2004. For more informaton, contact Doug Smith (OCA), 727-6053, doug.smith@dc.gov and Heather Mayes (DCOP), 727-0228, heather.mayes@dc.gov. PMP is already underway for management level employees. Timeline for unionized employees will be in out years because implementation timetable is to be negotiated.	1137
Increase education for contract personnel to ensure quality RFPs, contracts that protect the city government, and clearly stated goals and monitoring process for awarded contracts.		OCP	OCP has added the following goals to its strategic plan to address this issue: Goal 1: Provide training and staff development to contracting personnel. Initiative 1: Have each contract specialist to take two or more procurement courses by September 30th of FY 2002. Initiative 2: Have 80% of staff receive procurement training in accordance with their Individual Development Plans (IDPs) by FY 2003. Goal 2: Provide procurement training to 700 MSS employees and 300 agency personnel in FY 2002, Initiative 1: Conduct 44 one-day basic procurement courses in FY 2002. Initiative 2: Provide Contract Officer's Technical Representative (COTR) training to 300 agency program personnel in FY 2002.	1138

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: GOVERNMENT SERVICES AND ACCOUNTABILITY**  
**Objective: Increase interagency cooperation and reduce duplication of agency efforts and activities.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Undertake interagency strategic planning process to identify areas where more interagency coordination is required and devise strategy for establishing better coordination.		EOM	In progress. Currently executing a process that coordinates geographic, strategic, and policy commitments by cluster and by agency. This process will then drive the budget allocation and performance measurement. Process will be presented with Mayor's budget submission to Council on March 18, 2002.	57
Establish an interagency information management system for the government that ensures efficient maintenance, tracking, and retrieval of data, including a comprehensive interagency index database designed to better control and access information on service requests and other issues.		OCTO	The Unified Communications Center, a funded project that is part of the Mayor's Government Centers initiative, consolidates several communications and data processing operations at a new 135,000-square-foot facility proposed to be located on the unoccupied/unused area of the east campus of St. Elizabeth's Hospital in Ward 8. The centerpiece of the UCC is a 24-hour call center for 9-1-1 (emergency), 3-1-1 (non-emergency public safety), and 727-1000 (non-emergency service request) calls. Cross-trained call-takers and dispatchers will respond to all citywide emergency and non-emergency calls using state-of-the-art programming and communications systems specifically designed for these functions. Call center systems will track all public safety emergency and non-emergency calls, as well as customer service requests. These systems will also report on call center performance and coordinate with traffic control and other citywide services and systems. Residents and businesses will also be able to establish a personal history of their work orders and resolutions, accessible via the web, interactive voice response, or via an operator. (OCTO)	1139

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: GOVERNMENT SERVICES AND ACCOUNTABILITY**

**Objective: Improve law and code enforcement, specifically with respect to buildings, trash, leaf littering, signage, and public space.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Increase personnel to include DCRA Compliance Investigators, DOH Rodent Control Inspectors, DOH Food Inspectors and DPW SWEEP Inspectors to cover night shifts Thursday through Saturday.	Cluster 4	ABRA	Scheduling and deployment of inspectors for the 109 night operating restaurants will be modified to increase enforcement during Thursday, Friday and Saturday nights until 2:00 AM.	52
		DOH	DOH can not commit to this action. However, personnel has been increased within the DOH's rodent control and food control programs over the last two years. There are currently 18 food inspectors and 18 rodent control code enforcers.	52
Increase the number of inspectors to ensure law/code compliance.	Cluster 4, but specifically in the area near GU, 33rd and 34th streets between M and Prospect streets, O Street east of Wisconsin Avenue, Prospect and N streets between Wisconsin Avenue and 37th Street, and all alleys (particularly Oak, Corcoran, and Blues Alley)	DCRA	DCRA has a Neighborhood Stabilization Officer assigned to each cluster. DCRA will have 39 Clusters in the city and will have a Neighborhood Stabilization Officer (NSO) for each responsible for inspection activities. These NSOs work closely with other agencies to insure improved services to the community. The NSO assigned to this Cluster is Victor Brown (442.4395).	55

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: GOVERNMENT SERVICES AND ACCOUNTABILITY**  
**Objective: Improve law and code enforcement, specifically with respect to buildings, trash, leaf littering, signage, and public space.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Increase the number of inspectors to ensure law/code compliance.	Cluster 4, but specifically in the area near GU, 33rd and 34th streets between M and Prospect streets, O Street east of Wisconsin Avenue, Prospect and N streets between Wisconsin Avenue and 37th Street, and all alleys (particularly Oak, Corcoran, and Blues Alley)	OCCC	Working w/multi-agency task force to develop and introduce legislation to increase fines for quality of life infractions and to improve laws and enforcement for illegal posters, littering, etc.	55
		OP	OP's Historic Preservation Office will hire one additional staff person to review construction in historic districts.	55

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: GOVERNMENT SERVICES AND ACCOUNTABILITY**

**Objective: Improve law and code enforcement, specifically with respect to buildings, trash, leaf littering, signage, and public space.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Establish a process for interagency coordination and for sharing information on enforcement and fine collection activities (for example, a fine issued to an ABC licensed establishment should be reported to ABRA for inclusion in the business' file so that, when the business's license comes up for renewal, the information regarding fines can be considered in ABRA's decision making process).	Cluster 4, specifically Georgetown Court (between Prospect, 33rd, and N streets, and Wisconsin Avenue), 2800 block of M Street), 3100 block of M Street, and the 1000 block of 31st Street	OCA	The Office of the City Administrator's Operational Improvements Division (OID) is spearheading a project to improve the enforcement of DC Laws and Regulations. Key components of this effort include 1) CROSS-ENFORCEMENT allowing inspectors from one agency to issue a Notice of Infraction (NOI) for violations normally handled by another agency; 2) CODE HARMONIZATION, a review of current regulations and legislation to identify conflicting or overlapping regulations and to strengthen the penalty structure; 3) PUTTING TEETH IN ENFORCEMENT, including, but not limited to allowing agencies to deny the issuance of business licenses, building permits or drivers licenses to individuals in violation of a variety of regulations; and 4) CONSOLIDATED ADJUDICATIONS, the creation of a centralized adjudication panel to consolidate adjudication panels spread across multiple agencies.	56
		EOM	The Office of Policy Research and Development and Office of Boards and Commissions will provide support to the lead agency as needed in developing legislative proposal and working with boards.	56
		DPW	DPW will support a process for interagency coordination.	56
		DCRA	Agency has assigned a Lead Neighborhood Stabilization Officer and Cluster 4 Inspector to coordinate inter-agency activities under its Neighborhood Stabilization Program. ABRA will work with the ABC Board in determining the best process for sharing enforcement information.	56

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: GOVERNMENT SERVICES AND ACCOUNTABILITY**

**Objective: Improve law and code enforcement, specifically with respect to buildings, trash, leaf littering, signage, and public space.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Establish a process for interagency coordination and for sharing information on enforcement and fine collection activities (for example, a fine issued to an ABC licensed establishment should be reported to ABRA for inclusion in the business' file so that, when the business's license comes up for renewal, the information regarding fines can be considered in ABRA's decision making process).	Cluster 4, specifically Georgetown Court (between Prospect, 33rd, and N streets, and Wisconsin Avenue), 2800 block of M Street), 3100 block of M Street, and the 1000 block of 31st Street	DOH	To support this effort, DOH will continue to enforce the Rodent Control Act of 2000 which allows it to increase existing fines, establish new fines with regards to various aspects of rodent control, including trash and litter. DOH currently has on its website a list of food code violations and fines that have been assessed. The DOH participates on any interagency coordination task force that ABRA establishes. In its supporting role, DOH has food inspectors that inspect food establishments throughout the city. It often partners with ABRA to take enforcement actions against "problem" establishments.	56
		OCCC	Working w/multi-agency task force to develop and introduce legislation to increase fines for quality of life infractions and to improve laws and enforcement for illegal posters, littering, etc.	56

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: GOVERNMENT SERVICES AND ACCOUNTABILITY**

**Objective: Improve law and code enforcement, specifically with respect to buildings, trash, leaf littering, signage, and public space.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Proactively seek out and prosecute residents or property owners that fail to follow existing regulations or laws.	Cluster 4, but specifically in the area near GU, 33rd and 34th streets between M and Prospect streets, O Street east of Wisconsin Avenue, Prospect and N streets between Wisconsin Avenue and 37th Street, and all alleys (particularly Oak, Corcoran, and Blues Alley)	DCRA	DCRA has increased its monitoring, inspections and enforcement capabilities through the assignment of a Neighborhood Stabilization Officer whose sole responsibility is the Georgetown, Hillandale and Burleaf areas. DCRA is responsible for all activities on private space. DPW has the responsibility for all activities on commercial and public space. To be more responsive to the citizens, DCRA has expanded it's neighborhood survey processes. DCRA will have 39 Clusters in the city and will have a Neighborhood Stabilization Officer (NSO) for each responsible for inspection activities. These NSOs work closely with other agencies to insure improved services to the community. The NSO assigned to this Cluster is Victor Brown (442.4395).	63
		OCCC	Working w/multi-agency task force to develop and introduce legislation to increase fines for quality of life infractions and to improve laws and enforcement for illegal posters, littering, etc.	63
		DPW	The Department of Public Works (DPW) hired additional SWEEP inspectors in FY 2002, bringing the number of inspectors in the ward to three. This will increase the level of solid waste education and enforcement and help prevent illegal dumping. Since SWEEP inspectors issue fines to trash violators, they will be notified of these locations.	63



**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: GOVERNMENT SERVICES AND ACCOUNTABILITY**

**Objective: Improve law and code enforcement, specifically with respect to buildings, trash, leaf littering, signage, and public space.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Proactively seek out and prosecute residents or property owners that fail to follow existing regulations or laws.	Cluster 4, but specifically in the area near GU, 33rd and 34th streets between M and Prospect streets, O Street east of Wisconsin Avenue, Prospect and N streets between Wisconsin Avenue and 37th Street, and all alleys (particularly Oak, Corcoran, and Blues Alley)	OP	On a comprehensive rotational basis of all historic districts and sites, the Office of Planning (OP) will continue to conduct on-going monitoring of construction activities for compliance with applicable preservation laws. In addition, OP will hire one more staff person to review construction in historic districts.	63
Establish partnership between inspectors and community to better monitor non-compliance cases.	Cluster 4 (ANC, CAG, etc.)	DCRA	DCRA is responsible for all activities on private space. DPW has the responsibility for all activities on commercial space. To be more responsive to the citizens, DCRA has expanded it's neighborhood survey processes. DCRA will have 39 Clusters in the city and will have a Neighborhood Stabilization Officer (NSO) for each responsible for inspection activities. These NSOs work closely with other agencies to insure improved services to the community. This area has been identified as a problem area and the agencies are collaborating to address these issues. The NSO assigned to this Cluster is Victor Brown (442.4395).	1125

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: GOVERNMENT SERVICES AND ACCOUNTABILITY**

**Objective: Improve law and code enforcement, specifically with respect to buildings, trash, leaf littering, signage, and public space.**

<b>Proposed Action</b>	<b>Location</b>	<b>Agency</b>	<b>Budget Commitment</b>	<b>Action ID</b>
Establish partnership between inspectors and community to better monitor non-compliance cases.	Cluster 4 (ANC, CAG, etc.)	OCA	Partnership between inspectors and community is at the heart of what the Neighborhood Services Initiative is about. CONTACT would be the Ward 2 Neighborhood Service Coordinator (Clark Ray). He can be reached at 202.359.0701 or at clark.ray@dc.gov.	1125
		OP	There are no zoning or building inspectors in the Office of Planning; the Historic Preservation Inspector does work very closely with the citizens to enforce and monitor non-compliance with Historic Preservation regulations.	1125
		DOH	The DOH does not have a regulatory role with regards to trash, leaf littering, signage and public space. However, through its Rodent Control program, the DOH will continue to enforce the Rodent Control Act of 2000 which allows it to increase existing fines, establish new fines with regards to various aspects of rodent control, including trash and litter. Additionally, the Rodent Control program continues to provide outreach to the community through community meetings and informational flyers. The program can be contacted at (202) 535-1954.	1125

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: GOVERNMENT SERVICES AND ACCOUNTABILITY**  
**Objective: Improve and increase collection process of fines: OP (HP), DPW (Trash), DDOT (Public Space), DCRA (signage/zoning), ABRA (liquor).**

<b>Proposed Action</b>	<b>Location</b>	<b>Agency</b>	<b>Budget Commitment</b>	<b>Action ID</b>
Establish accounting system to ensure that issued fines are collected.	Cluster 4	DCRA	DCRA has secured the services of a private firm to assist with the collection of fines imposed. Please contact the Office of Adjudication for further information at 442.8167.	1127
		DPW	System is in place; administered through OCFO. (DPW)	1127
Accelerate collection process by imposing significant penalties for late payment of fines.	Cluster 4	OCA	The Office of the City Administrator's Operational Improvements Division (OID) is spearheading a project to improve the enforcement of DC Laws and Regulations. A key components of this effort includes strengthening the penalty structure.	1128
		DCRA	DCRA plans to undertake an assessment of its code enforcement process which includes an assessment of existing fines to determine where fines will be increased.	1128
		DPW	DPW is reassessing its fine levels for possible increases.	1128
Impose liens on property owners who fail to pay fines or comply with municipal regulations.	Cluster 4	DCRA	Approximately two years ago, DCRA submitted proposed regulations that would allow the agency to impose liens for unpaid civil infraction fines. The proposed legislation was not considered. DCRA will resubmit the proposed legislation.	1129

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: GOVERNMENT SERVICES AND ACCOUNTABILITY**

**Objective: Establish a government-citizen communication system to ensure an easy and efficient way for citizens to submit service requests and monitor the government's progress in meeting the service request.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Acquire and install computers and updated technology in government offices so that citizen problems and suggestions, as well as the actions taken by government to resolve the problems, can be stored digitally.	All agencies	OCTO	The Unified Communications Center, a funded project that is part of the Mayor's Government Centers initiative, consolidates several communications and data processing operations at a new 135,000-square-foot facility proposed to be located on the unoccupied/unused area of the east campus of St. Elizabeth's Hospital in Ward 8. The centerpiece of the UCC is a 24-hour call center for 9-1-1 (emergency), 3-1-1 (non-emergency public safety), and 727-1000 (non-emergency service request) calls. Cross-trained call-takers and dispatchers will respond to all citywide emergency and non-emergency calls using state-of-the-art programming and communications systems specifically designed for these functions. Call center systems will track all public safety emergency and non-emergency calls, as well as all customer service requests. These systems will also report on call center performance and coordinate with traffic control and other citywide services and systems. Residents and businesses will also be able to establish a personal history of their work orders and resolutions, accessible via the web, interactive voice response, or via an operator.	1130
		EOM	EOM will ensure outreach to this community regarding new and existing computer resources by 9/30/02.	1130
Provide enforcement employees with training that includes a review of updated DC municipal regulations and inspectors with cellular phones to make it easier for citizens to contact them.	ABRA, DCRA, DPW, DPH, MPD, and EMS	OCA	Neighborhood Services coordinates the efforts of agency enforcement employees through weekly core team meetings and at that time provides updates on new initiatives, regulations and other citywide efforts focused on creating more efficient service delivery.	1131

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: GOVERNMENT SERVICES AND ACCOUNTABILITY**

**Objective: Establish a government-citizen communication system to ensure an easy and efficient way for citizens to submit service requests and monitor the government's progress in meeting the service request.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Provide enforcement employees with training that includes a review of updated DC municipal regulations and inspectors with cellular phones to make it easier for citizens to contact them.	ABRA, DCRA, DPW, DPH, MPD, and EMS	DCRA	All DCRA employees have an individual training plan. All field staff are equipped with telephones and other equipment required to perform their duties.	1131
		DPW	Employees are trained on new DC municipal regulations and residents are encouraged to call the Mayor's call center, which will reduce the need for residents to call inspectors. (DPW)	1131
Publish and distribute phone directory and other publications that 1) explain government organization and 2) identify contact people for specific services.		OCTO	One can always reach a DC elected official or find the name of an agency employee or service by calling the Mayor's Citywide Call Center at (202) 727-1000. A pocket-sized telephone directory is published annually for government employees and the public. The same information (telephone numbers, government organization, and contact people for specific services) can be found on the District web site ( <a href="http://dc.gov/">http://dc.gov/</a> ). Look under the "Alphabetical Directory by Topic", "Elected Officials", and "Contact & Services" headings along the menu bar at the bottom of the page. One can also do a website search for a specific topic from the same menu bar. For information on specific services, citizens can also click on "Scheduled Services" on the left bar on the main portal page. In 2002, citizens will be able to download a current, updated pocket guide directly from the web site. On the DC website, a Resident Services Wizard and a Business Resources Wizard are being developed to make it easy to identify the service provider even if one doesn't know which agency provides the service.	1132

Ward 2  
Cluster 4

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: GOVERNMENT SERVICES AND ACCOUNTABILITY**

**Objective: Establish a government-citizen communication system to ensure an easy and efficient way for citizens to submit service requests and monitor the government's progress in meeting the service request.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Provide contact for obtaining updates on service requests through the Mayor's hotline.		OCA	ALREADY ONGOING: Citizens who request information or services by calling 727-1000, logging into the Mayor's Website or writing a letter are mailed a postcard within 48 hours that provides a tracking number, the agency assigned to follow-up and a name and phone number of a point of contact (POC) so that they may check on the status of each service request.	1133
		OCTO	The challenge in tracking the government's progress is that there are multiple trouble ticket tracking systems in the agencies. There is no easy, automated way to report trouble ticket status back to the Mayor's Call Center or DC internet site. OCTO's recommendation is that the Executive Office of the Mayor (EOM), which is responsible for Citizen Relationship Management, lead and fund the development and implementation of a cross-agency consortium to specify the functional requirements of a solution. OCTO will serve as project manager, will hire a program manager by the end of Jan. 2002, and will work with the EOM and other agencies to design the IT solution to the problem by the end of FY 2002. OCTO will also request funds to complete the project in FY 2003 and FY 2004 budget requests. OCTO has discussed this with Lisa Morgan, Director of Customer Service Operations in the Office of the City Administrator, who agrees that the EOM is responsible for identifying the functional needs of the solution, and will take leadership of this cross-agency consortium.	1133

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: TRAFFIC AND PARKING**  
**Objective: Reduce the impact of traffic on the commercial and residential communities.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Consolidate and evaluate the results of the all previously completed traffic and parking studies and develop and implement a comprehensive traffic and parking strategy for the area.	Cluster 4	DDOT	D-DOT in partnership with Howard University is developing criteria for implementing traffic calming measures to be completed in Q4 FY2002. Investigations and installation to be performed after development of criteria. DDOT will work with the ANC and community to develop a plan in Q2 FY2003 based on traffic calming measures.	58
Develop and implement a comprehensive traffic and parking strategy for the area.	Cluster 4	DDOT	Request has been received and a study of the area is targeted to begin scoping and community involvement in Q4FY02 or in early FY03'. The study will fall under an existing contract, or a new one to be developed by FY'03. The start date is dependent on which contract the study will fall under.	1107

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: TRAFFIC AND PARKING**  
**Objective: Improve and maintain access to Hillandale.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Improve access to and from Hillandale - with minimal impact on Burleith - by drawing the recommendations of the Hillandale and Burleith resident working group.	Hillandale and Burleith, specifically 39th between Reservoir Road and R Street	DDOT	There is currently a Transportation Study targeted for the Palisades community that covers in its scope some of the areas identified as access concerns by the Burleith/Hillandale community. The list of key intersections will be refined during initial scoping meeting with local ANC's and neighborhood citizens.	1108
Mitigate impact of cut-through traffic on 38th Street.	38th Street between Reservoir Road and Whitehaven Parkway	DDOT	D-DOT in partnership with Howard University is developing criteria for implementing traffic calming measures to be completed in Q3 FY2002. Installation to be performed after development of criteria.	1142



**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: TRAFFIC AND PARKING**

**Objective: Manage and decrease buses, trucks, and control commuter traffic to protect character of residential streets and ease traffic congestion on main streets.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Confine trucks making commercial deliveries to main arteries.	Main Arteries: Reservoir Road, Wisconsin Avenue, and M Street; Install restrictive signs on 31st Street at Oak Alley	DDOT	DOT will undertake a comprehensive city-wide truck analysis that will include in its scope street restrictions based on vehicle weight, residential street restrictions, bridge weight restrictions, truck routing through the city, and proper signage for trucks. Study will cover 10 months and will be completed in FY03.	1145
Enact regulations and install proper signage and other mitigating mechanisms to prevent busses, trucks, and thru traffic on residential streets. For example, 33rd Street has proper signage prohibiting thru truck traffic, which has been successful in diminishing the amount of trucks on the residential street.	Cluster 4, especially increasing enforcement on 31st and 33rd Streets; install bridge weight limit signs and enforce regulations at bridges crossing the canal at 29th, 30th, Thomas Jefferson, and 31st streets	DDOT	DOT will undertake a comprehensive city-wide truck analysis that will include in its scope street restrictions based on vehicle weight, residential street restrictions, bridge weight restrictions, truck routing through the city, and proper signage for trucks. Study will cover 10 months and will be completed in FY03.	1146
Allow automobiles (thru traffic) to make left turns from M Street to Wisconsin.	M Street to Wisconsin	DDOT	The intersection of Wisconsin Avenue and M Street will be reconstructed by DDOT as part of the utility upgrading work ongoing in Georgetown. Lane configurations and traffic circulation are being evaluated as part of the project.	1147

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: TRAFFIC AND PARKING**

**Objective: Manage and decrease buses, trucks, and control commuter traffic to protect character of residential streets and ease traffic congestion on main streets.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Ease traffic congestion by establishing very restricted parking/loading zones for trucks (e.g., loading zones with 5 minute meters) and diminishing the time it takes for trucks to unload or reorganize merchandize.	Wisconsin Avenue and M Street, specifically the on the 1300 block of Wisconsin Avenue	DDOT	DOT will undertake a comprehensive city-wide truck analysis that will include in its scope street restrictions based on vehicle weight, residential street restrictions, bridge weight restrictions, truck routing through the city, and proper signage for trucks. Study will cover 10 months and will be completed in FY03. This section of Wisconsin Avenue will be reconstructed by DDOT as part of the utility upgrading work in Georgetown. Lane configurations are being evaluated as part of the project.	1149
Establish and implement strategy for reducing impact of Georgetown University on parking and traffic.	Area around Georgetown University	DDOT	D-DOT in partnership with Howard University is developing criteria for implementing traffic calming measures to be completed in Q3 FY2002. Installation to be performed after development of criteria.	1151
Establish and implement strategies for reducing impact of traffic and limited parking resulting from churches, embassies museums, and large institutions.	Reservoir Road (MedStar, specifically the new North Campus Physician's Office); Residential streets adjacent to International School, Georgetown Visitation, Duke Ellington School, and the Mt. Vernon Campus of George Washington	DDOT	Request has been received and a study of the Georgetown Residential area is targeted to begin scoping and community involvement in Q4FY02 or in early FY03'. The study will fall under an existing contract, or a new one to be developed by FY'03. The start date is dependent on which contract the study will fall under.	1152

Ward 2  
Cluster 4

Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives



**Cluster Priority: TRAFFIC AND PARKING**

**Objective: Manage and decrease buses, trucks, and control commuter traffic to protect character of residential streets and ease traffic congestion on main streets.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Establish more strict standards for limiting traffic on residential streets (Should not look to abandonment of residential parking to increase flow of traffic).		DDOT	DOT will undertake a comprehensive city-wide truck analysis that will include in its scope street restrictions based on vehicle weight, residential street restrictions, bridge weight restrictions, truck routing through the city, and proper signage for trucks. Study will cover 10 months and will be completed in FY03.	1153

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: TRAFFIC AND PARKING**  
**Objective: Increase parking for residents and their visitors.**

Proposed Action	Location	Agency	Budget Commitment	Action ID
Enforce residential parking regulations in Georgetown to discourage non-resident parking in residential areas.	Cluster 4	DPW	DPW will hire 138 parking officers in FY'02 which will result in increased enforcement in locations, including residential and enforcement of out-of-state vehicles.	1154
Paint L-shaped white lines on the streets to correspond with the parking limits indicated by signs to facilitate parking up to the signs without wasting precious parking space.	Pilot project on 33rd, Volta, and 30th streets	DDOT	Request has been forwarded to the Curbside Management Division for investigation and determination if action can be completed in Q3FY02. Contact the Curbside Management Division for further coordination.	1155
Review visitor pass system, close loop-holes that allow abuse, and make it more convenient for residents to obtain Guest Parking Permits.		MPD	The MPD will establish an interagency working group to explore the transfer the responsibility of issuing VPPs to appropriate agency by FY 2004.	1156
Build more public parking facilities that could provide a certain amount of parking spots for residents at reduced rates.	West Heating Plant property (29th, C & O Canal, Rock Creek, and K Street)	DDOT	DDOT will explore residential parking strategies and policies to increase parking in residential neighborhoods.	1158
Revise existing parking policies and regulations to increase the number of parking spaces available to Georgetown residents, particularly on streets within two block of a commercial district.		DDOT	The Department will explore the possibility of establishing municipal parking, working with the Department of Parking Services to review parking regulations and municipal parking lot legislation.	1159

**Ward 2**  
**Cluster 4**

**Proposed FY 2003 Commitments to Priorities  
Identified Through Neighborhood Initiatives**



**Cluster Priority: TRAFFIC AND PARKING**

**Objective: Increase parking for residents and their visitors.**

<b>Proposed Action</b>	<b>Location</b>	<b>Agency</b>	<b>Budget Commitment</b>	<b>Action ID</b>
------------------------	-----------------	---------------	--------------------------	------------------

## Agency Abbreviations Guide

<b>Abbreviation</b>	<b>Agency</b>
ABRA	Alcoholic Beverage Regulation Administration
CAH	Commission on Arts and Humanities
CBO	Community Based Organizations
CFSA	Child and Family Services Administration
DBFI	Department of Banking & Financial Institutions
DCHA	D.C. Housing Administration
DCHFA	D.C. Housing Finance Authority
DCOA	D.C. Office of Aging
DCOP	D.C. Office of Personnel
DCPL	D.C. Public Libraries
DCPS	D.C. Public Schools
DCRA	Dept. of Consumer & Regulatory Affairs
DDOT	District Division of Transportation
DHCD	Dept. of Housing and Community Development
DHS	Dept. of Human Services
DISR	Department of Insurance and Securities Regulation
DMCYF	Deputy Mayor, Children Youth & Families
DMH	Dept. of Mental Health
DMPED	Deputy Mayor, Planning & Economic Development
DMPSJ	Deputy Mayor for Public Safety and Justice
DMV	Dept. of Motor Vehicles
DOC	Dept. of Corrections
DOES	Dept. of Employment Services

<b>Abbreviation</b>	<b>Agency</b>
DOH	Dept. of Health
DPR	Dept. of Parks and Recreation
DPW	Dept. of Public Works
EMA	Emergency Management Agency
EOM	Executive Office of the Mayor
FEMS	Fire and Emergency Medical Services
IGO	Inspector General's Office
MPD	Metropolitan Police Dept.
NCRC	National Capital Revitalization Corporation
NSI	Neighborhood Services Initiative
NTHP	National Trust for Historic Preservation
OCA	Office of the City Administrator
OCC	Office of Corporation Counsel
OSCC	Office of the Clean City Coordinator
OCFO	Chief Financial Officer
OCP	Office of Contracting and Procurement
OCTO	Office of the Chief Technology Officer
OLBD	Office of Local Business Development
OP	Office of Planning
OPM	Office of Property Management
OTR	Office of Tax and Revenue
OZ	Office of Zoning
TCC	Taxi Cab Commission
UDC	University of the District of Columbia
WASA	DC Water and Sewer Authority
WCCA	Washington Convention Center Authority
WMATA	Washington Metropolitan Area Transit Authority



# Cluster 4 Ward 2

# Georgetown, Burleith, and Hillandale

March 18, 2002

## Citizen Budget Worksheet

For the last two years, the Williams' administration has been working with residents to identify the top issues or projects that are most important in their neighborhoods and across the city. This worksheet is a snapshot of key commitments to neighborhoods that are funded in Mayor Williams' proposed FY 2003 budget. Mayor Williams will deliver this budget to the Council of the District of Columbia on March 18th. Citizens may use this worksheet to track how District agencies' commitments to neighborhood priorities are faring in the budget process. In order to execute these commitments, agency budgets must be fully funded. Agency budget hearings begin on March 20th and testimony from the public is part of the hearings. To learn when specific agencies are before the Council, please visit the Council website at [www.dccouncil.washington.dc.us](http://www.dccouncil.washington.dc.us). Finalizing the FY 2003 budget is a several month process. We encourage you to review the outcome of these commitments at [www.dc.gov](http://www.dc.gov) in Summer 2002.

If you are interested in reviewing the complete list of commitments for this cluster, which include responses to recommendations made by citizens through the Strategic Neighborhood Action Planning process, please call 202-727-0882 to have a copy mailed to you.

## Highlights of Key Commitments In Mayor's Budget

	<u>Mayoral Budget</u>	<u>Final Budget</u>
<b>Increase Code Enforcement in Neighborhoods</b>		
▪ The Department of Consumer and Regulatory Affairs (DCRA) has expanded its Neighborhood Survey Process to include one Neighborhood Stabilization Officer to improve services in Cluster 4.	✓	
▪ The Department of Public Works (DPW) hired additional SWEEP inspectors in FY 2002, bringing the number of inspectors in the ward to three. This will increase the level of solid waste education and enforcement and help prevent illegal dumping.	✓	
▪ The Office of the City Administrator (OCA) is spearheading a project to improve the enforcement of DC laws that includes cross-enforcement, code harmonization, strengthening enforcement, and consolidated adjudication.	✓	
▪ The Office of the Clean City Coordinator (OCCC) will work with a multi-agency task force to introduce legislation that increases fines for quality of life infractions and to improve laws and enforcement for illegal posters, littering, etc.	✓	
▪ The Office of Planning's (OP) Historic Preservation Office will hire one additional staff person to review construction projects in historic districts.	✓	
▪ DCRA will conduct a review of its enforcement processes and procedures, and revise them where necessary to ensure adequate follow-up and closure on case work.	✓	
▪ The Fire and Emergency Medical Services Department will hire one additional fire inspector for Ward 2.	✓	



# Highlights of Key Commitments, cont. for Cluster 4

## Address Traffic Problems in Neighborhoods

- The District Department of Transportation (DDOT) will use the Plan Review Process to evaluate future and proposed projects within the same area. This will determine the potential cumulative impact of a development project on the transportation system.
- DDOT will undertake a comprehensive traffic study for Cluster 4.
- DPW's Parking Services will hire 138 additional parking enforcement officers in FY 2002, more than doubling the existing force. Once fully trained, one hundred parking officers will be dedicated to residential areas. Deployment will include a night shift to enforce registration requirements for out-of-state vehicles.

**Mayoral Budget**

**Final Budget**



## Improve Interagency Coordination

- The Executive Office of the Mayor will be coordinating geographic, strategic, and policy commitments by cluster and by agency.
- The Alcoholic Beverage Regulation Administration (ABRA) will work with the Alcohol and Beverage Control to determine the best way for sharing information on enforcement and fine collection to ensure that this information is considered as part of ABRA's decision making process.



## Mitigate Impact of Institutions on the Neighborhood

- OP will request fiscal information as projects or expansions are proposed.

